

## Deansgrange Medical Centre

### CONSENT TO TEXT MESSAGE & EMAIL COMMUNICATION

<b>Name</b>	
<b>Date of Birth</b>	
<b>Address</b>	
<b>Mobile phone number</b>	
<b>Email address</b>	
<b>Names of children under 16</b>	

1. I consent to the practice contacting me by text message and email for the purpose of receiving appointment reminders, requests to attend for consultation, and notifications about tests due or results available.
2. I acknowledge that appointment reminders by text or email are an additional service, that they may not take place on all occasions and that the responsibility of attending or cancelling appointments still rests with me. I understand that if I am not able to keep an appointment I must phone the surgery to cancel.
3. Text messages are generated using a secure facility but I understand that they are transmitted over a public network onto a personal telephone and as such may not be secure.
4. The surgery does not offer a reply facility to enable patients to respond to text messages directly.
5. I agree to advise the practice if my mobile number changes or is no longer in my possession.
6. I acknowledge that while the surgery will use reasonable means to protect the security and confidentiality of email information sent and received, email is not a secure way of corresponding and I have been advised not to transfer any sensitive information in this format.
7. I acknowledge that the risks of email communication include but are not limited to the following:
  - Email can be forwarded, printed and stored in numerous paper and electronic forms and be received by many intended and unintended recipients without the sender's knowledge or agreement
  - Email may be sent to the wrong address by any sender and receiver
  - Email is easier to forge than handwritten or signed papers
  - Copies of email may exist even after the sender or receiver has deleted his or her copy
  - Email can be inappropriately accessed or intercepted during transmission without detection or authorisation
  - Email service providers have a right to archive and inspect emails through their systems
  - Work email systems are the property of the employer and subject to inspection by them
  - Email can spread computer viruses
8. I am aware that I can stop the text message and/or email service at any time by contacting and notifying reception of my change of mind.
9. I understand that to receive results tests, I need to contact the surgery approximately a week after the the test has been done, unless there has been communication from the surgery already.

<b>Patient's signature</b>	
<b>Name (PRINT)</b>	
<b>Date</b>	

*Please let us know if your mobile phone number or email has changed or if you would like to withdraw from the service by calling reception on **(01) 2892116***

